

## In better hands with professional Strata Community Managers



### Qualified

Minimum entry level for a strata management company is having a Certified Strata Community Manager on the team.



### Insured

Strata management companies annually prove a minimum level of professional indemnity insurance (\$2 million).



### Accountable

Members abide by the SCA Code of Ethics, hence professional standards concerns can be addressed and resolved through SCA (Qld)'s Professional Standards Committee.



### Informed

SCA (Qld) members are up-to-date with legislative changes and best practice principles, while also participating in training that encompasses all facets of strata management.



## Strata Community Association (Qld)

SCA (Qld) is the peak association supporting the state's strata sector, with 1000 individual and corporate members who help oversee, advise, and manage a collective sinking fund balance of \$165 million.

We bring together people who manage strata schemes, own or live in strata communities, and those who provide services for schemes. We also provide education, advice, and advocacy to enable better understanding of the regulations, obligations, and owner's rights.

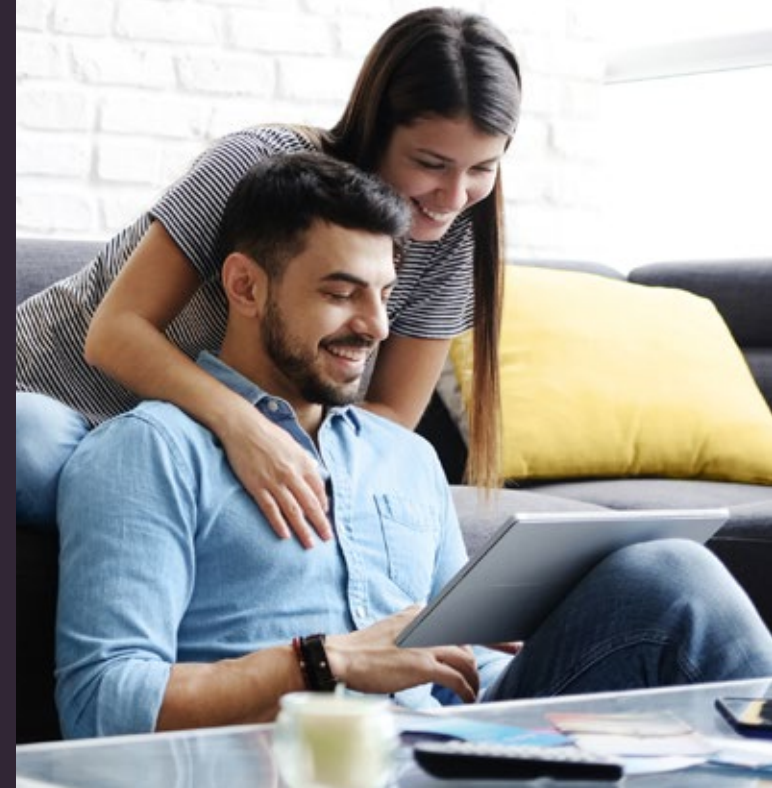


PHONE (07) 3839 3011  
EMAIL [admin.qld@strata.community](mailto:admin.qld@strata.community)  
[qld.strata.community](http://qld.strata.community)



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## Choosing the right Body Corporate Manager



# There is nothing quite like strata.

**Over a billion dollars of assets is maintained by volunteers and thousands of owners and committee members work hard to preserve their properties but, given the complex legislation surrounding bodies corporate, it can be difficult to manoeuvre without specialised training and knowledge.**

That's why many bodies corporate are choosing professional body corporate managers (BCMs) to assist with:

- finances
- administration
- meetings
- maintenance functions
- dispute resolution
- all aspects of bodies corporate so committees comply with their legal responsibilities and their assets are protected.



## 300,000

lots managed by members

## \$128 billion

replacement value

When you choose a Body Corporate Manager you entrust them with your funds and your compliance obligations within a complex legislation regime.

In Queensland, there is no legal requirement for BCMs to be registered, licensed, or competent, yet the skillset required includes:

- financial knowledge
- insurance advice
- building material understanding
- contract management expertise
- interpersonal skills
- dispute resolution
- the ability to facilitate committee needs.

### **Members of Strata Community Association (Qld) are professionals and have:**

- qualifications
- an obligation to hold professional indemnity cover
- continuing professional development
- an ethical accountability to a professional body
- an awareness of best practice, including client care.

## SCA (Qld) Accreditation

In the absence of any government initiative, the peak industry body has implemented a self-regulatory accreditation pathway to provide a profile for BCMs and standards on which consumers may rely. This pathway offers an Accredited and a Certified Strata Community Manager level, which reflect the degree of professional development managers have undertaken and their level of Continuing Professional Development (CPD).

SCA (Qld)'s Accreditation Pathway provides consumer confidence, professional credentials, and objective criteria for assessing strata manager qualifications.

### ASCM

At a minimum, Accredited Strata Community Managers must have:

- 2 years' membership with evidence of employer training; or
- completed a 2-day introductory course ie A100.

### CSCM

At a minimum, Certified Strata Community Managers must have:

- completed a Cert IV in Strata plus 2 years' experience; or
- equivalent Cert IV or higher qualification plus 2 years' experience.